Trail Association for Community Living

Covid-19 Information

March 18, 2020

RE: COVID-19

Hello Everyone,

I am sure that you have all been keeping up with the daily reports in the news about the COVID-19 virus, the effects and what we can do to limit our exposure and chances of contracting or passing along the disease.

TACL wants the health and safety of all individuals we serve, their families and all staff to be of highest importance. TACL had made the decision to close the Youth Centre and Thrifty Treasures. The Employment Program is not accepting walk-ins or new appointments but are still seeing current clients. As of the end of day March 20th to April 1st the Day Program and Children and Youth Program will be closed. TACL will be contacting families and individuals about supports that have one on one and health and safety hours and make those arrangement where necessary. If you have any questions relating to the closure of the Day or the CYC Programs please contact Gail Birks directly at 250-231-7088 and if she is not available please contact Nancy Gurr, Executive Director, at 250-368-7309. The situation will be reassessed over the next few weeks/months and you will be updated.

TACL administration office is now working remotely from home or in the office but it will not open to public in order to limit interaction so that we can help stop the spread of the COVID-19 virus.

While our office will be closed, we will continue to be available for support by:

- our emails,
- the office phone at 250-368-3503, or
- Afterhours cell phone at 250-368-7309

We encourage you all to continue to follow all precautions and recommended practices from the Ministry of Health and Public Health such as frequent hand washing and distancing yourselves from others etc. TACL is supporting recommendations against all non-essential travel outside of Canada, including to the US and if one must travel, they are to self-isolate for 14 days upon their return.

The Ministry of Health has developed an online self-assessment tool that you can use if you believe you have symptoms: covid19.thrive.health.

If anyone is experiencing symptoms of illness, they are asked to call 8-1-1, report to their Doctor, and not to attend work, any programs/functions, or group gatherings. While symptomatic, the direction is to self-isolate.

As well, the Province has launched a new non-medical information line for British Columbians who have questions about COVID-19. 1-888-COVID19 – phone lines are open 7 days/week, 7:30am-8:00pm and the information is in more than 110 languages.

TACL recognizes that this is a very difficult time for everyone and we want all of you to be healthy and safe. We will continue to seek and follow direction from CLBC, Interior Health, Public Health etc. and let you know of any further updates or changes to TACL services.

If you have questions or concerns, our Administration staff will be available by phone or email to support you.

Sincerely,

Nancy Gurr
Executive Director
Trail Association for Community Living
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