



## Trail Association for Community Living

1565-B Bay Avenue, Trail, BC V1R 4B2

Box 131, Trail, BC V1R 4L3

Phone 250-368-3503 Fax 250-368-5559

Email [tacl@telus.net](mailto:tacl@telus.net)

<http://www.taclkootenays.com>

**Attention:** All Persons Served, Family Members and Stakeholders

March 16, 2020

There is a lot of news about COVID-19 (Coronavirus), and we want you to know that the Trail Association for Community Living is working with all orders of government on a coordinated response. Our top priority is supporting Persons Served and their families, and those of our partners in the Community Living Field.

As of today, March 16, 2020

### **Policies and Procedures for Visitors at TACL Residential Sites**

- Because of the ease of spread in a residential setting and the severity of illness that occurs in residents with COVID-19, we will be immediately restricting all visitation to their facilities except certain compassionate care situations, such as end of life situations.
- Signs will be posted at entrances of all TACL residential sites advising that no visitors may enter the residence.
- Visitors that are permitted must wear a facemask while in the building and restrict their visit to the resident's room or other location designated by the residential site.
- Anyone who is concerned that they may have been exposed to, or is experiencing symptoms of COVID-19, should contact their primary care provider or **call 8-1-1**.
- The Public Health Agency of Canada has set up a COVID-19 **telephone information line at: 1-833-784-4397**.

Respectfully Submitted,

Nancy Gurr  
Executive Director  
Trail Association for Community Living